



**LOCUM SECURITY (PRIVATE) LIMITED**  
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## **LOCUM SECURITY P/L QUALITY POLICY**

**Locum Security P/L** is wholly committed to its quality policy which is in place to ensure its services are in line with the needs of its suppliers and customers. Our main goal is to be the most trusted, reliable and efficient private guard service provider. We strive to maintain the highest level of integrity and standard at all times. We aim to exceed our clients' expectations through effective planning, preparation and management control.

Locum Security management is committed to the continual improvement of the Quality Management System by establishing, implementing, and continuously reviewing quality objectives for all aspects of our services.

### **Quality Management System**

Locum Security is committed to providing high quality service through implementing a vibrant Quality Management system ZWS ISO 9001: 2015.

In addition to our commitment to continual improvement we will;

- Ensure that we fully identify and conform to the needs of our customers.
- Adherence to compliance obligations.
- Looking at our security service provision processes, identifying the potential for errors and taking the necessary actions to eliminate them
- Ensure that every individual at Locum security understand how to do their job and doing it right first time
- Risk based thinking approach in the provision of security services
- Communicate clearly with our customers to ensure we satisfy their requirements
- Ensure that all our employees are trained in quality assurance and that effective training is going at all levels.
- Continually review and improve our set business objectives whilst actively involving our employees and suppliers in attaining objectives and policies for continual improvement

### **Communication**

The Quality Policy objectives will be communicated to all staff at all times. Training will be an integral part of the strategy to archive the objectives. The Policy will also be available to clients and candidates upon request.

  
F.T. Makamure  
Managing Director

LCS/ADMIN/QPOLICY	VERSION: 1	REVISION: 1	DATE: 02/06/2023	HOD SIGN:
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